



ANNOUNCEMENT

Invitation for the Design and Development of New KCGF Website and Development of Credit Guarantee Eligibility Tool within the KCGF Website

Kosovo Credit Guarantee Fund (KCGF) intends to procure web design and development services for the new KCGF website and development of KCGF “Eligibility tool” within the KCGF website for a period of one (1) year. KCGF has prepared a Request for Proposal (RFP) for the required services and invites all qualified bidders that are professional companies registered in Kosovo or abroad to respond to the RFP.

Proposers’ responses’ must clearly demonstrate that they meet the following mandatory criteria:

- 3 to 5 years’ experience in web and development, including responsive and mobile-friendly design.
- Demonstrated expertise in eligibility or decision-support tools.
- Experience with multilingual, accessible, responsive design.
- Strong understanding of GDPR compliance and data security.
- Proven capacity to train client teams and provide full technical documentation.

Failure to meet the above mandatory criteria by the proposer will result in exclusion from further consideration during the evaluation process.

Interested bidders that fulfil the eligibility criteria are invited to submit their proposals and all related documentation on the implementation of the assignment according to instructions as specified in the RFP. KCGF will not be liable for any cost related to the preparation or submission of bids.

The deadlines are as follows:

- Deadline for requesting the RFP: **25 September, 2025 at 15:00 hours**
- Deadline to submit questions: **25 September, 2025 at 15:00 hours**
- Deadline for submission of proposals: **10 October 2025 at 15:00 hours**

The RFP can be requested only by sending an email to procurement@fondikgk.org. The email request should include:

- Name of the company, official registered address, phone number, email address and website.
- Name of the designated contact person/ liaison for the RFP in the company, title, email address and phone number.
- Email address that the RFP should be sent to if other than that of the contact person/ liaison.